

Internet  
Banking



Mobile Login



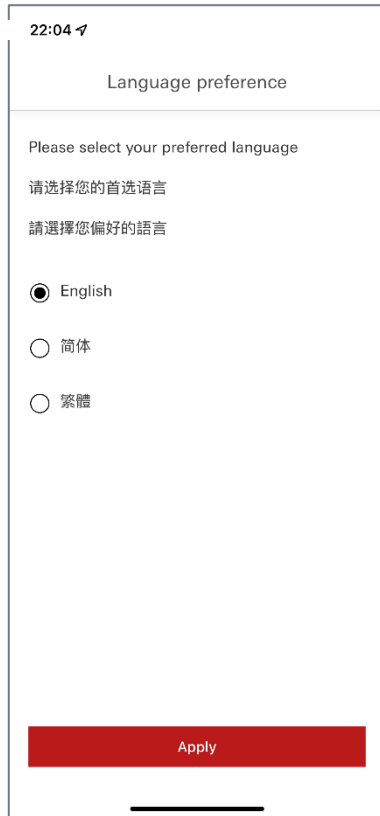
HSBC

Opening up a world of opportunity

Global Private Banking

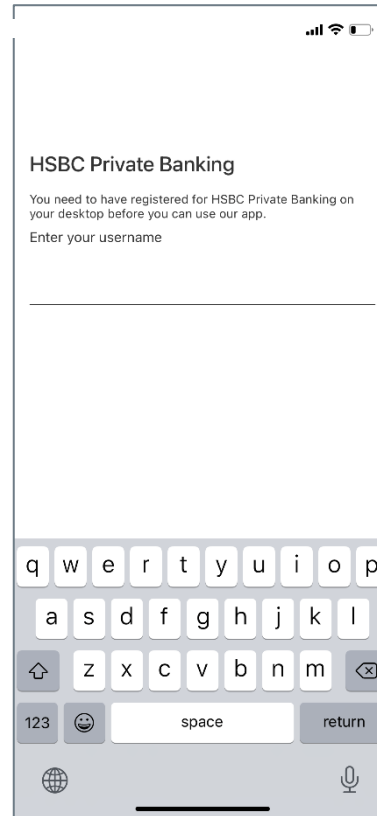
# Internet Banking mobile app – One-time set up

## One-time registration on the mobile app



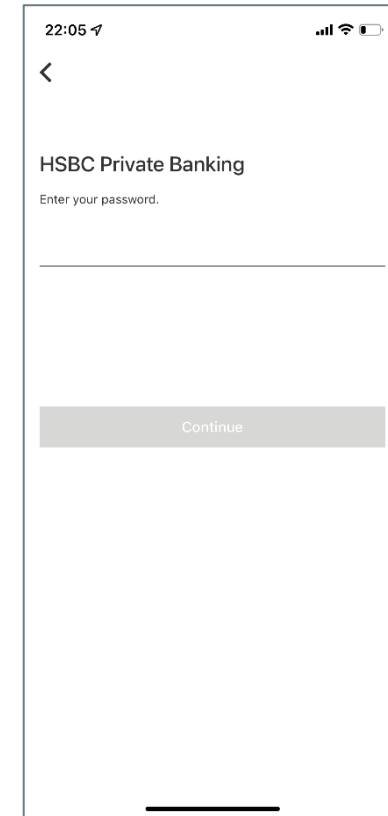
### 1. Language settings

Select your preferred language which will be applied for all future sessions.



### 2. Username

Key in the same username you used when you registered on the HSBC website.



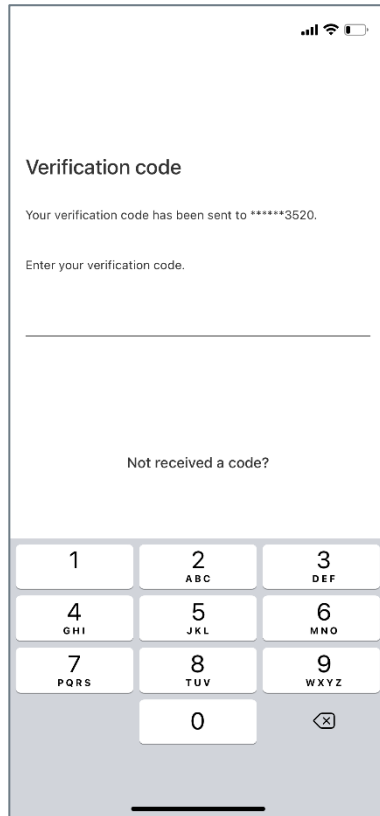
### 3. Password

Key in the same password you used when you registered on the HSBC website.



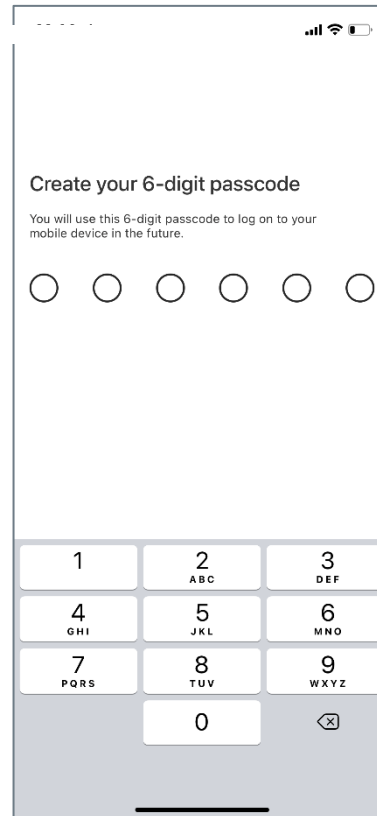
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## One-time registration on the mobile app



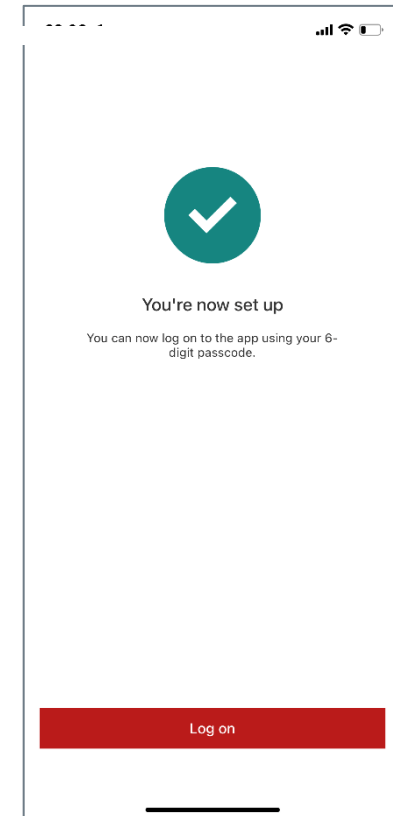
### 4. One-time SMS OTP

Key in the verification code sent to your registered mobile number.



### 5. 6-digit passcode\*

Set up a 6-digit passcode, which will be used for mobile app login.



### 6. Set up completed

The profile is now linked to your mobile device. You may link up to 5 mobile devices with your profile.

\*If supported by your mobile device, you may enable Fingerprint or Face ID authentication after you have logged in.

# Contact Points

Any Internet Banking related questions? Feel free to reach out to us!

You may contact your Relationship Management Team,  
or the Digital Concierge Team

☎ +852 3604 0303

☎ +65 6658 2707

✉ [digital.concierge.asia@hsbcpb.com](mailto:digital.concierge.asia@hsbcpb.com)

## Important Notes

Please read carefully the HSBC's Standard Terms and Conditions relating to Internet Banking Services, eStatement Service and SMS Notification Service before you register for and/or use the Online Banking Services. By registering for and/or using the Internet Banking Services, you are deemed to have read, understood and accepted HSBC's Standard Terms and Conditions relating to Internet Banking Services, eStatement Service and SMS Notification Service.

Where your location of residence differs from that of the HSBC entity where your account is held, please go to HSBC Global Private Banking website > Disclaimer > Cross Border Disclaimer for disclosure of cross-border considerations regarding your location of residence.